



## Payment Terms

### *Your Design Plan*

All full service weddings require a “design plan”. Our design plan will form the basics of your personalized look and will include the components and cost to produce your event. This will require a one hour in studio consultation, by appointment only. The charge is \$65.00 and must be paid at the time of the consultation. Any additional consultation time is available at \$65.00 an hour. If you choose us to do your production, the initial charge is applied to your final balance. The plan will be e-mailed to you typically in 7 to 10 business days.

### *Reserving Your Date*

Should you choose to use our design services to produce your wedding, a \$200.00 non-refundable retainer is required for us to hold your event date. Your date will not be reserved until the retainer is received. This retainer is applied to your final balance.

### *Final Payment*

All special events must be paid, in full, 14 days prior to delivery date. Payment for any changes made between final payment and the event date is required to be made via credit card at the time the change is requested.

### *Refunds*

There are no refunds if the event is cancelled less than 10 days in advance of the event date. A 50% refund is made if cancellation is made more than 10 days in advance. Retainers and design plan charges are not refundable.

### *Delivery*

Included with our full service weddings are 2 location deliveries in our service area, typically to the ceremony and reception site. Out of town delivery charges vary. Any deliveries made in addition to these will be charged accordingly. We provide set up on all items we sell or rent at no additional charge. Pick up charges are not included and will be quoted on request.

### *Please Note*

Due to situations beyond our control (weather, shipping etc.), we reserve the right to substitute appropriate flowers of comparable value as we deem necessary to insure the quality of our work.